

OAK CREST

Mr. Steve Miller
Central Tech Services, Inc.
9556 Deereco Road
Timonium, MD 21093

Re: Central Tech Services, Inc.

To Whom It May Concern,

I have been doing business with Central Tech Services, Inc. for many years. Even prior to my work with them at Oak Crest, I had the pleasure of working with them on projects that included maintaining and repairing a wide range of equipment from chillers to computer room units. CTSI's work at Oak Crest includes; maintaining and repairing all of our central plant chillers (4,200 tons). Central Tech, has always provided, timely emergency support, from their service team, as well as, expert sales and administrative support. All of our chillers have been overhauled by Central Tech over the past four years, keeping them leak free and highly efficient. We even contracted with Central Tech to provide external sand filtration for our condenser water loop. As expected, the project was completed on time and as proposed. I have always been very satisfied with the work that CTS has provided to us. I will not hesitate to recommend Central Tech Services, Inc., to anyone who needs to find a good chiller service company.

Sincerely,



Jeffrey Hohenberger CPMM
Sr. Facilities Manager
Oak Crest Retirement Community